March 28, 2020

Dear Valued Partners,

The operations of HURST Jaws of Life remain open for production, delivery, and support of products essential to Emergency Services. HURST is a Critical Manufacturer as defined by DHS and referenced in Section 2.2 of the Governor’s Executive Order No. 121 for Stay at Home and Strategic Directions for North Carolina in Response to Increasing COVID-19 Cases.

In response to the President’s Coronavirus Guidance for America, the Department of Homeland Security (DHS) developed the “Essential Critical Infrastructure Workforce” definition to help State and local officials in their protective actions. The DHS’ memo dated March 28, 2020 covering the Identification of Essential Critical Infrastructure Workers during COVID-19 Response v2.0 “gives guidance...on defining essential critical infrastructure workers. Promoting the ability of such workers to continue to work during periods of community restriction, access management, social distancing, or closure orders/directives is crucial to community resilience and continuity of essential functions.”

Further, the CISA defines Critical Manufacturing as “Workers necessary for the manufacturing of materials and products needed for medical supply chains, transportation, energy, communications, food and agriculture, chemical manufacturing, nuclear facilities, the operation of dams, water and wastewater treatment, emergency services, and the defense industrial base.” Based on this, the products and services provided by HURST are in direct support of the CISA guidance and are considered critical manufacturing.

HURST is committed to the health and safety of our employees. We continue to work closely within CDC, Federal, and State guidelines to keep ourselves, our communities, and our nation’s First Responders safe.

Sincerely,

Katherine Glasser
President, Rescue